

Invalid Attachment filter - Error in attachment

It updates a field of your database for those messages that were filtered because there was an error with its attachment file.

When sending attachments, DANAconnect allows you to add a filter to your communications to identify which of the attachment files were invalid.

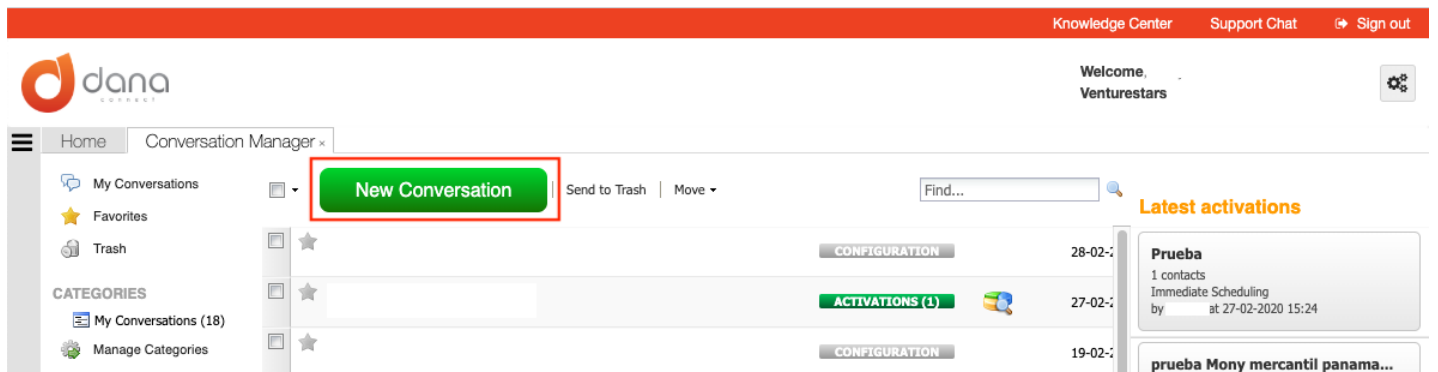
To effectively use this filter you must follow these steps:

1. Enter the **Conversation Manager**

The screenshot displays the DANAconnect dashboard. At the top, there is a navigation bar with links for Knowledge Center, Support Chat, and Sign out. The main header includes the DANAconnect logo and a 'Welcome' message. Below the header, there are two primary action buttons: 'SEND COMMUNICATIONS' and 'MANAGE YOUR LISTS'. A 'Quick Start' section provides shortcuts for Empty, Email, SMS, and Call. The 'Applications' grid on the right contains various tools, with 'Conversation Manager' highlighted by a red box. Other applications include Contact Manager, Reports, Audit messages, DMARC Reporter, Inbound Manager, Security Dashboard, Message Deliverability, Document Storage, and Document Manager. The left sidebar shows a bar chart for 'Communications sent this month' and a 'Report of Communications' section with a dropdown for the year 2020.

Canal	Standard	Premium	Total	%
SMS	4	0	4	

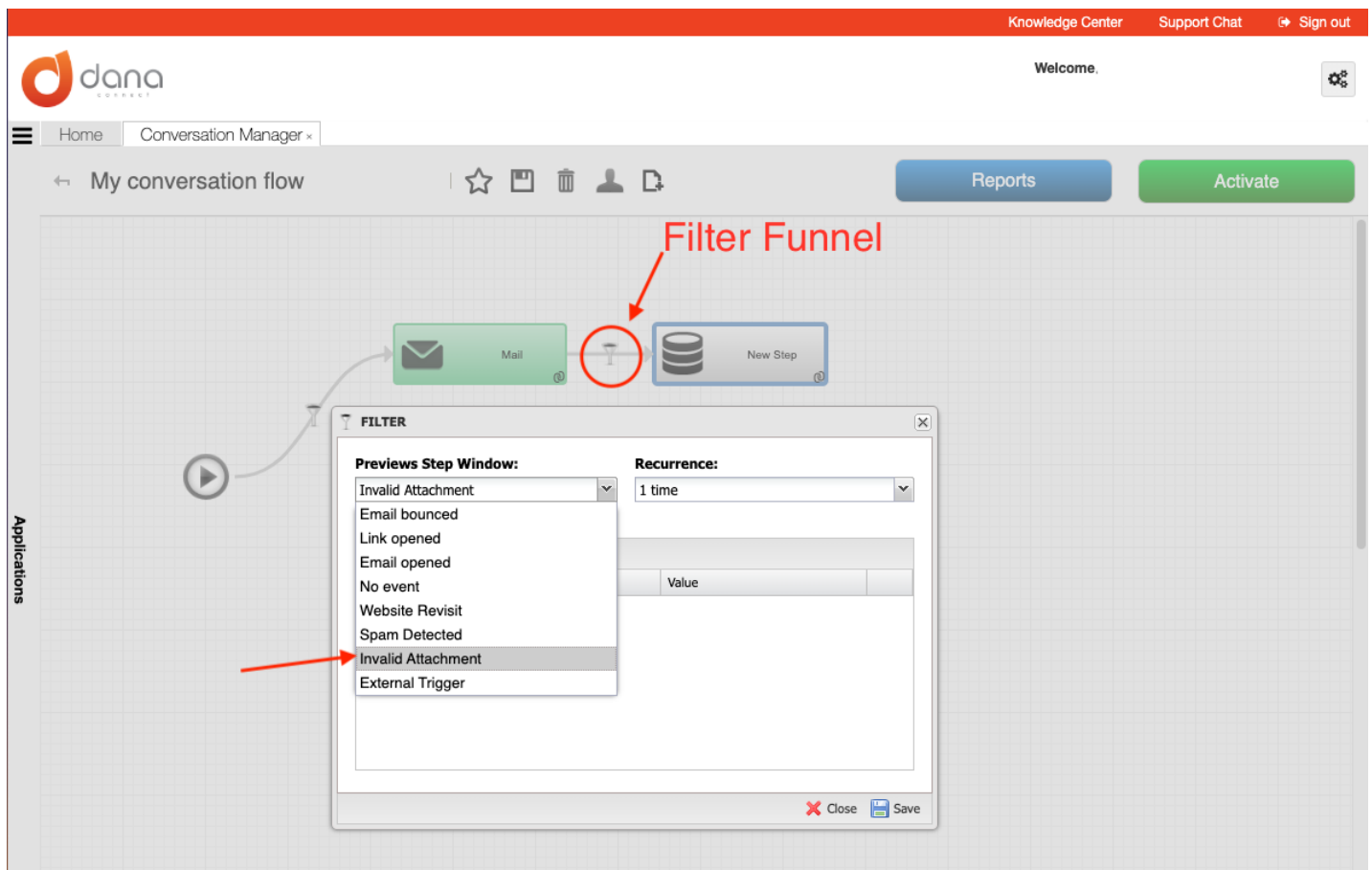
2. Access a conversation or create a new one



3. Create a first node and second of your conversation



4. After these node are created click on the filter funnel and then you can configure the *Error* filter in *File Attachment*



5 . After you save the new filter the icon for the filter will change to a folder with a red alert icon. Then you can continue with the following steps of your communication that will happen only in the case there is an error with the attachment.

